

Tony's Junk Removal LLC – Service Terms

Scope of Service

Tony's Junk Removal provides junk removal, hauling, and light debris removal services. Services include loading, hauling, and disposal of approved items only.

We do **not** remove:

- Hazardous materials
- Chemicals, oils, paints, or solvents
- Asbestos
- Medical waste
- Explosives
- Any materials prohibited by disposal facilities

If prohibited items are present, service may be refused.

Pricing

- Pricing is based on **volume, weight, labor, and disposal costs**
- Quotes are provided upfront whenever possible
- Final pricing may change if the load is significantly different than described
- Minimum service charge applies.
- Dump fees are included in pricing unless otherwise stated.

Payment Terms

- Payment is due **upon completion of service**
- Accepted forms of payment:
 - Credit/debit card
 - Cash
 - Check
- Digital invoices and receipts are available
- Paper receipts available upon request

Unpaid balances must be settled before future service is scheduled.

Discounts

Tony's Junk Removal offers a **10% discount** to:

-Christian churches

-Veterans

- Active duty military member

Discount must be requested **prior to service**.
Valid identification or affiliation may be required.
Discounts cannot be combined with other offers.

Access & Preparation

Customer agrees to:

- Provide clear access to items being removed
- Ensure items are ready for removal at scheduled time
- Secure pets and children away from work area

Delays caused by lack of access may result in additional charges.

Liability & Damage

Tony's Junk Removal takes reasonable care during service.

We are **not responsible** for:

- Pre-existing damage
- Structural weaknesses
- Damage caused by overloaded, unsafe, or unstable items
- Damage resulting from customer instructions against recommendation

Customer assumes responsibility for items once removal begins.

Cancellations

- Same-day cancellations may be subject to a service fee
- Please provide notice as early as possible if you need to reschedule

Right to Refuse Service

Tony's Junk Removal reserves the right to refuse service if:

- Conditions are unsafe
- Prohibited materials are present
- Customer behavior is abusive or inappropriate

Faith-Based Business Values

Tony's Junk Removal operates with honesty, integrity, and respect. We strive to serve our community faithfully and conduct business in alignment with Christian values.